

A ROOM FULL OF GOOD ADVICE



RÅDRUMMET - THE ADVICE ROOM

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Rådrummet is a place concerning municipal advisors answering questions within environmental and consumer issues. Rådrummet started in 1998. At that time, the centre was the first of its kind in Sweden. Rådrummet gives advice regarding waste disposal, energy and climate, environmental, transport, Fair Trade and consumer issues.

The advisors also visit companies and take part in meetings and lectures. Rådrummet also receive study visits from associations and students among others. The advice and information is professional, free of charge, and neutral.

OPENING HOURS

Monday - Friday during office hours. Please book your visit by phone or e-mail. Register your visit via Kontaktcenter in Bibliotekshuset (the City Library).

TELEPHONE HOURS

Consumer counselling: Monday - Friday 09.00 - 12.00.

Other advisors: Office hours.

CONTACT

Visiting address: Västra Torggatan 26, Bibliotekshuset (the City Library)

Address: Karlstads kommun, Rådrummet, 651 84 Karlstad

Telephone: 0046 54 - 540 00 00

Web site: www.karlstad.se/radrummet

Mailing address: konsument@karlstad.se or radrummet@karlstad.se

Facebook: www.facebook.com/radrummet



WASTE DISPOSAL ADVICE

We help citizens in Karlstad with waste disposal matters. We give advice on how to sort for example batteries, plastic, metal, glass, cardboard, paper and food waste. Please feel free to contact us if you want to start recycling at home.

ENERGY AND CLIMATE ADVICE

The energy advisory service is aiming to decrease energy consumption in Karlstad. The advisors can point out the benefits of different kinds of heating options, such as heat pumps, pellet burners and district heating. The advisors also gives advice regarding other actions to decrease energy consumption.

The energy and climate advice has a cooperation agreement with the municipality of Hammarö.

CONSUMER COUNSELLING

The consumer counselling has a cooperation agreement with the municipalities of Forshaga, Hammarö, Sunne and Torsby. We provide prevention consumer counselling and help to self-help in complaints and dispute solutions. The counselling is of course neutral and for free. The objective of our corporate activity is to offer you as a consumer the power and possibility to make active and conscious choices.





ENVIRONMENTAL ADVICE

Everything we do affects our environment. The food we eat, the clothes we wear and the things we buy. Everything that we produce and consume have effects on forests, oceans, air, animals and plants. We can teach you more about a sustainable life style and how to consume more cleverly. You can also get concrete and simple eco-tips to use at home, at work and in your spare time.

TRANSPORTATION ADVICE

Do you know how to travel cleverly? The mission of the transportation advisory service is to support and assist all those interested in improving the environment through commuting and transport in Karlstad. We provide advice and information regarding environmentally adapted car use, travelling costs for cars, buses, bicycles and suitable equipment for cyclists or how car pools work. We can help you to go easy on both the environment and your own wallet.

FAIRTRADE-RÅDGIVNING

When you as a consumer choose Fairtrade products, you will help growers and employees of improving economic conditions, with long-term trade and security for those who do not have much margin to live on.

Karlstad is a Fairtrade city and municipality is actively working to increase the supply of ethically produced products in shops, cafes and restaurants. Want to know more about Fairtrade products or how you can get involved in other ways? Book a date with Rådtrumets Fairtrade City Coordinator!

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CITY OF KARLSTAD

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